



Listening to your feedback

SIPS is a not-for-profit organisation, which prides itself in always putting children at the heart of what we do.

We like to think of ourselves as an extension to your school community and strive to be an invaluable asset to you. However, we know that from time to time we might not always get it right, and when that's the case it's really important to us that you let us know, so that we can try to put things right.

Ways to get in touch

In the first instance, please speak with one of our trusted colleagues who has been involved in the service delivery for your school.

If they are not able to help put things right, or you are dissatisfied with the response, then please contact one of our Strategic Directors:

Craig Felton: Finance craig.felton@sips.co.uk

Laura Hadley: Catering laura.hadley@sips.co.uk

Kim Whiting: HR, IT, MIS, Governance, Music and Arts, Health and Safety, GDPR
kim.whiting@sips.co.uk

Unresolved complaints and disputes

If you've contacted us and feel that we haven't resolved your complaint satisfactorily, please email or write to:

Brian Cape, CEO
2nd Floor Guardian House
Cronehills Linkway
West Bromwich
B70 8GS

Brian.cape@sips.co.uk